



Culinary Arts Department

**HAMG 1321**

**FALL 2023**

**Introduction to Hospitality Industry in Person**

**Course Description:** An exploration of the elements and career opportunities within the multiple segments of the hospitality industry.

**Instructor:** Chef Sarah Reid

Email: [sreid@southplainscollege.edu](mailto:sreid@southplainscollege.edu)

Phone: (806) 716-4613

Office Hours: By Appointment: Monday/Wednesday: 2:15pm-3:15pm, Friday 7:30am-1:30pm

**\*\*\*To make certain that I am in my office, please email me before hand in order to secure an appointment time. This allows me to give you my undivided attention.**

**Class Hour and Room:** T/Th 8:00am-9:30am

**Exam Schedule:** The Final date and time is TBD.

**Communications:**

The best way to contact me is via email. I will respond to emails as quickly as possible during regular hours (M-F 8am-5pm). In the evening and on weekends, please allow up to 48 hours for a response. As I make every effort to be current and prompt with my emails, I ask that you do the same. **You should check your official SPC email at least once per day.** I will send all pertinent messages through SPC email.

**Required Text:** ManageFirst: Hospitality and Restaurant Management w/ Online Exam Voucher + ManageFirst Exam Prep: Marketing, Management and Human Resource Management, 2nd Edition  
**Edition: ISBN-13: 978-0-13-472050-0**

**Required Materials:** One inch, 3 ring binder, Basic function Calculator

**Online QUIZZES** can be found under the MyPEARSONLab Tab on the Blackboard Homepage. Access codes must be purchased. Chapter notes are also available on Blackboard. Students **MUST** print out the chapter notes prior to class lecture.

**NOTE:** LOG INTO Pearson-Assignments THROUGH BLACKBOARD. DO NOT GO DIRECTLY TO THE MYLAB HOSPITALITY WEBSITE.

**ADA STATEMENT:** Students with disabilities, including but not limited to physical, psychiatric, or learning disabilities, who wish to request accommodations in this class should notify the Disability Services Office early in the semester so that the appropriate arrangements may be made. In accordance with federal law, a student requesting accommodations must provide acceptable documentation of his/her disability to the Disability Services Office. For more information, call or visit the Disability Services Office at the Lubbock Center, the Levelland Student Health & Wellness Center 806-716-2577, Reese Center Building 8: 806-716-4675, Plainview Center Main Office: 806-716-4302 or 806-296-9611, or the Health and Wellness main number at 806-716-2529.

## Grading Policy:

1. There will be **no** Make-up on Homework Assignments or Exams.
2. Assignments will be assigned in class and must be completed before leaving class. Only Quizzes will be outside of class homework through MyPearsonLab. You must register through Blackboard using your access key so you can access quizzes. If you've already bought an access code, you may register with the access code without payment. If you do not have an access code, you will be asked to pay before you can access to the online assignments.
3. Individual effort must be demonstrated on all exams. Also considered inappropriate is the use of, in any fashion, a solution manual of any kind. It is the aim of the faculty of South Plains College to foster a spirit of complete honesty and a high standard of integrity. The attempt of students to present as their own any work that they have not honestly performed is regarded by the faculty and administration as a serious offense and renders the offenders liable to serious consequences, possibly suspension. **Academic Dishonesty:** "At minimum, the first instance of academic dishonesty will be submitted to Student Judicial Services and the student will receive a zero for the assignment. The second instance of academic dishonesty will be submitted to Student Judicial Services and the student will receive an F in the course and be expelled from the program".
4. Class attendance and attention will be crucial to the student's successful completion of this course however, attendance will NOT be taken. Should you be absent, you are still expected to complete all assignments by the due date.
5. Grades will be evaluated as follows: A(90-100), B(80-89), C(70-79), D(60-69), F(59 and below).
6. The grading will be based on the following assignment:

Case Study:	10%
Application Exercise:	10%
Review for Learning:	20%
Pearson Quizzes:	30%
Field Project:	15%
Final:	<u>15%</u>
	100%
7. If there is a problem or a dispute with a grade, it must be brought to your instructor's attention and resolved within 5 days of the grades return. After that, it will not be considered under any circumstances.
8. If you feel you need out of class help, please visit with your professor during office hours.

## Notes:

- **Online Quizzes**-Your first Online quiz will open on Monday, August 28<sup>th</sup> and be due on Thursday, September, 7<sup>th</sup>. ALL OTHER WEEKS THROUGHOUT THE SEMESTER, QUIZZES will be available starting on Friday's at 8am and be due by the following Thursday at 11:59pm.
- **Extra Credit Opportunities**- You may choose to assist with the community classes being offered during this semester. These opportunities will be on select Fridays and Saturdays from 9am-1pm. You will receive an extra 25 point towards your lowest grade for each day that you attend. Should you arrive late, you will not be given the full 25 points These extra points CANNOT raise your grade for a particular segment of your grade beyond 100%. For example, your maximum quiz average can only be 100% or test average can only be 100%.
- The **Final** for this course will be over all chapters. Date and time TBD.

- If you need **special accommodations**, you will still have to take the test on the scheduled date of the exam. If there is a conflict, you will have to prove it to your instructor in order to take an exam at a different time.

**Classroom Etiquette:** Students should arrive on time for class and be in full, required uniform. All cellphones, laptops, and bags are not allowed in the lab space. Only required materials such as textbooks, binders, knife kits, and pens are allowed to be in class. Lockers will be assigned for student use, students must bring their own lock if desired. No outside food or drink is allowed in class except for a closable water bottle. All students are responsible for cleaning up after themselves. No one will leave class until the lab is clean and approved by the instructor.

**Required Uniform:** Students should ALWAYS be in full uniform for ALL classes. Clean/wrinkle free chef coats, pants, caps, and non-slip shoes are required. Students SHOULD NOT wear any jewelry except for a snug to the wrist watch, and a wedding band/ring that are permitted. Student's personal hygiene is EXTREMELY important. Clean hair, hands, and fingernails are a part of the uniform as well.

**Cell Phones:** No cell phones are permitted in my classroom and must be kept in lockers. If there is a sound reason to keep your cellphone, please get permission prior to class. Cellphones with permission will be kept in a zip lock bag under the instructor's desk on SILENT MODE.

**Topics:** The list of selected topics may be modified during the course of the semester. The instructor will notify the class of any changes to the topic list.

**Assignments:** All of the assignments are located on blackboard. I will have these printed out for you all to complete them in class. Should you be absent, you will still turn in the work on the **due date**. All work must have complete sentences and should be checked for proper grammar, punctuation and spelling. If your work is illegible, I will return it and ask you rewrite it.

**Course Outline**  
**HAMG 1321**  
**Introduction to Hospitality Industry**

Week	Dates	Topic	Lecture/In Class Assignments	Reading Assignment
1	8/28-8/31	<b>Culinary Orientation</b>	Day 1: Review Syllabus and go over expectations Day 2:	Chapter 1
2	9/4- 9/7	<b>Dynamics of Leadership</b>	Day 1: Ch. 1 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 1 Quiz	Chapter 1
3	9/11-9/14	<b>Leaders Facilitate the Planning Process</b>	Day 1: Ch. 2 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 2 Quiz	Chapter 2
4	9/18-9/21	<b>Leaders are Effective Communicators</b>	Day 1: Ch. 3 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 3 Quiz	Chapter 3
5	9/25-9/28	<b>Leaders Facilitate Employee Performance</b>	Day 1: Ch. 4 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 4 Quiz	Chapter 4
6	10/2-10/5	<b>Leaders Facilitate Teamwork</b>	Day 1: Ch. 5 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 5 Quiz	Chapter 5
7	10/9-10/12	<b>Leaders Manage Employee Work Schedules</b>	Day 1: Ch. 6 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 6 Quiz	Chapter 6
8	10/16-10/19	<b>Leaders Manage Daily Operations</b>	Day 1: Ch. 7 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 7 Quiz	Chapter 7
9	10/23-10/26	<b>Leaders Manage Meetings</b>	Day 1: Ch. 8 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 8 Quiz	Chapter 8
10	10/30-11/2	<b>Leaders Manage Compensation Programs</b>	Day 1: Ch. 9 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 9 Quiz	Chapter 9
11	11/6-11/9	<b>Employee Retention and Terminations</b>	Day 1: Ch. 10 PP, Case Study, Application Exercise Day 2: Review for Learning, Ch. 10 Quiz Due, Field Project Assigned	Chapter 10
12	11/13-11/16	<b>Field Projects</b>	Field Projects- You will not have class this week. Time should be used to complete your field projects.	Field Projects
13	11/20-11/23	<b>Review/Practice Tests</b>	Day 1: Cumulative Practice Exam( <b>Field Project Due</b> ) Day 2: Personal Study Day	Review all Chapters
14	11/27-11/30	<b>Managed First Exams Week</b>	Intro to Hospitality Final will happen this week-Date and time to be determined	Review all Chapters
15	12/4-12/7	<b>Practical Finals Week</b>	<b>Practical Finals Week</b>	Finals
16	12/11-12/14	<b>Clean Up</b>	Clean Up-Mandatory Attendance	<b>Clean Up</b>

## South Plains College's Notices

### **ATTENDANCE:** (along with your Instructor's Policy)

When an unavoidable reason for class absence arises, such as illness, an official trip authorized by the college or an official activity, the instructor may permit the student to make up work missed. It is the student's responsibility to complete work missed within a reasonable period of time as determined by the instructor. Students are officially enrolled in all courses for which they pay tuition and fees at the time of registration. Should a student, for any reason, delay in reporting to a class after official enrollment, absences will be attributed to the student from the first class meeting.

Students who enroll in a course but have "Never Attended" by the official census date (the 12<sup>th</sup> class day), as reported by the faculty member, will be administratively dropped by the Office of Admissions and Records. A student who does not meet the attendance requirements of a class as stated in the course syllabus and does not officially withdraw from that course by the official census date of the semester, may be administratively withdrawn from that course and receive a grade of "X" or "F" as determined by the instructor.

It is the student's responsibility to verify administrative drops for excessive absences through MySPC using his or her student online account. If it is determined that a student is awarded financial aid for a class or classes in which the student never attended or participated, the financial aid award will be adjusted in accordance with the classes in which the student did attend/participate and the student will owe any balance resulting from the adjustment.

### **Covid 19 Course Syllabus Statement**

If you are experiencing any of the following symptoms, please do not attend class and either seek medical attention or test for COVID-19.

- Cough, shortness of breath, difficulty breathing
- Fever or chills
- Muscles or body aches
- Vomiting or diarrhea
- New loss of taste and smell

Please also notify DeEtte Edens, BSN, RN, Associate Director of Health & Wellness, at [dedens@southplainscollege.edu](mailto:dedens@southplainscollege.edu) or 806-716-2376. Proof of a positive test is required. A home test is sufficient but students must submit a photo of the positive result. The date of test must be written on the test result and an ID included in the photo. If tested elsewhere (clinic, pharmacy, etc.), please submit a copy of the doctor's note or email notification. Results may be emailed to DeEtte Edens, BSN, RN at [dedens@southplainscollege.edu](mailto:dedens@southplainscollege.edu).

A student is clear to return to class without further assessment from DeEtte Edens, BSN, RN if they have completed the 5-day isolation period, symptoms have improved, and they are without fever for 24 hours without the use of fever-reducing medication. Students must communicate with DeEtte Edens, BSN, RN prior to their return date if still symptomatic at the end of the 5-day isolation.

**South Plains College Culinary Arts Alcohol Use Policy:** South Plains College Culinary Arts program uses various liquors, liqueurs, wines and beers as recipe ingredients within the culinary curriculum. Alcohol is secured in the culinary facility and only accessible by culinary faculty. Alcohol may only be used if a recipe requires liquor/liqueur/wine/beer as an ingredient. Consumption of alcohol by students is strictly prohibited. Alcohol is only to be handled by instructors; no exceptions. Violations will be considered a "Student Code of Conduct" violation and will result in strict disciplinary action, including referrals to the Executive Director of Lubbock Center, Dean of Students, and Campus Police.

#### **4.1.1.1. Diversity Statement**

In this class, the teacher will establish and support an environment that values and nurtures individual and group difference and encourages engagement and interaction. Understanding and respecting multiple experiences and perspectives will serve to challenge and stimulate all of us to learn about others, about the larger world and about ourselves. By promoting diversity and intellectual exchange, we will not only mirror society as it is, but also model society as it should and can be.

#### **4.1.1.2. Disabilities Statement**

Students with disabilities, including but not limited to physical, psychiatric, or learning disabilities, who wish to request accommodations in this class should notify the Disability Services Office early in the semester so that the appropriate arrangements may be made. In accordance with federal law, a student requesting accommodations must provide acceptable documentation of his/her disability to the Disability Services Office. For more information, call or visit the Disability Services Office at Levelland (Student Health & Wellness Office) 806-716-2577, Lubbock Centers (located at the Lubbock Downtown Center) 806-716-4675, or Plainview Center (Main Office) 806-716-4302 or 806-296-9611.

#### **4.1.1.3 Non-Discrimination Statement**

South Plains College does not discriminate on the basis of race, color, national origin, sex, disability or age in its programs and activities. The following person has been designated to handle inquiries regarding the non-discrimination policies: Vice President for Student Affairs, South Plains College, 1401 College Avenue, Box 5, Levelland, TX 79336. Phone number 806-716-2360.

#### **4.1.1.4 Title IX Pregnancy Accommodations Statement**

If you are pregnant, or have given birth within six months, Under Title IX you have a right to reasonable accommodations to help continue your education. To activate accommodations you must submit a Title IX pregnancy accommodations request, along with specific medical documentation, to the Health and Wellness Center. Once approved, notification will be sent to the student and instructors. It is the student's responsibility to work with the instructor to arrange accommodations. Contact the Health and Wellness Center at 806-716-2529 or email [dburleson@southplainscollege.edu](mailto:dburleson@southplainscollege.edu) for assistance.

#### **4.1.1.5 OPTIONAL STATEMENT - Campus Concealed Carry Statement**

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in South Plains College buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and South Plains College policy, license holders may not carry a concealed handgun in restricted locations. For a list of locations and Frequently Asked Questions, please refer to the Campus Carry page at: <http://www.southplainscollege.edu/campuscarry.php> Pursuant to PC 46.035, the open carrying of handguns is prohibited on all South Plains College campuses. Report violations to the College Police Department at 806-716-2396 or 9-1-1.